

# ADVANCE

Feedback Summary	Count
Collaborate/Duplication/Efficiency	1
Improve Student Experience	0
Marketing and Customer Service	10
Poor or No Service	7
Reduce Services	2
Do Not Cut	0
Positive Feedback	29
Total Comments	49

## Highlights:

- For individuals who accessed ADVANCE services, feedback is primarily positive, though some commenters indicate they have not accessed services in a few years
- Lack of clarity about the intended purpose of this unit, and some overlap of mission with other units (e.g., TLC)