

Office of the University Registrar

Feedback Summary	Count
Collaborate/Duplication/Efficiency	3
Improve Student Experience	5
Marketing and Customer Service	9
Poor or No Service	7
Reduce Services	1
Do Not Cut	0
Positive Feedback	79
Total Comments	104

Highlights:

- Quite positive feedback overall
- Highly responsive, efficient, helpful, problem-solving
- Some comments about difficulty reaching the office by phone, particularly from regional campuses