

Office of Graduate Education and Life

Feedback Summary	Count
Collaborate/Duplication/Efficiency	5
Improve Student Experience	5
Marketing and Customer Service	12
Poor or No Service	6
Reduce Services	4
Do Not Cut	0
Positive Feedback	23
Total Comments	55

Highlights:

- Hiring and managing waivers/scholarships for GAs is difficult
- Some concern about responsiveness of grad admissions
- Some comments that it's an unnecessary unit due to schools maintaining the grad programs
- There is praise for the events hosted and experiences created for students, but the timing of events does not always align with graduate student schedules
- Other positive comments are fairly general about the services provided being of high quality to students