

Center for Learning, Advising, and Student Success (CLASS)

Feedback Summary	Count
Collaborate/Duplication/Efficiency	5
Improve Student Experience	23
Marketing and Customer Service	3
Poor or No Service	1
Reduce Services	0
Do Not Cut	2
Positive Feedback	29
Total Comments	63

Highlights:

- Students continually have more and different advising and student success needs that must be identified and met
- Centralized advising should be more coordinated with faculty advising
- Students need to be able to get prompt appointments when they contact CLASS