

# Career Services

Feedback Summary	Count
Collaborate/Duplication/Efficiency	23
Improve Student Experience	12
Marketing and Customer Service	5
Poor or No Service	7
Reduce Services	0
Do Not Cut	4
Positive Feedback	52
Total Comments	103

## Highlights:

- People recognize it's an important service for students and gave mostly positive feedback
- Confusion about duplication of services between the centralized center vs. career services housed within schools
- People noted the culture of the unit was '9am-5pm shop' and that may not be the best model to serve all WVU students
- No positive feedback about Handshake